

# Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

## When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Cigna PPO network.**

## Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is Cigna PPO. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with BAWAC, Inc.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process

<b>A</b>	<b>Administered by:</b> 	<b>B</b>	<b>Medical Network:</b> Cigna PPO Verify Realtime Through HealthEZ #54206	<b>Employer:</b> 
<b>C</b>	<b>Policy Holder:</b>			Primary: \$ Copay Specialist: \$ Copay Urgent Care: \$ Copay
<b>D</b>	<b>Group:</b>			
	<b>Subscriber:</b>			Providers: Verify eligibility realtime #54206 or at MyHealthEZ.com/Provider
	<b>Medical Coverage:</b> "S"			
<b>E</b>	<b>Rx BIN:</b> 008878 • <b>Rx PCN:</b> WDRX • <b>Rx GRP:</b> BAWA579			
	In-Network Deductible: \$			
	In-Network Out-of-Pocket: \$			

## Your provider can verify your eligibility with HealthEZ three ways:

1. Via Realtime verification in their practice management system.
2. [myhealthez.com/provider](https://myhealthez.com/provider)
3. Call HealthEZ at 844-449-5553.

**MEMBERS**  
Crumdale Advocates: 855-255-7060  
Benefits & myHealthEZ: BAWACBenefits.com

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**PROVIDERS**  
Eligibility: MyHealthEZ.com/Provider | Verify Realtime Through HealthEZ #54206  
Benefits & Precertification: 844-449-5553  
Submit Claims to: Payer ID # 62308  
Cigna: PO Box 188061, Chattanooga, TN 37422-8061

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**PRIMARY MEDICAL NETWORK:** Cigna  
To find a Cigna provider, please visit MyCigna.com.  
Carry this card at all times. Failure to comply with precertification as specified by the plan may result in a reduction of benefits. Possession of this card or obtaining precertification does not guarantee coverage. **Benefits are not insured by Cigna or affiliates.**

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**RECURO TELEMEDICINE:** 855-6-RECURO **AWAY FROM HOME CARE**

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**PHARMACY:** WellDyne  
888-479-2000, WellDyne.com

## Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

